

April 7, 2020

Dear Nickel City Family,

It is our sincere hope you and your families are safe and healthy.

It is with very heavy hearts that we reach out today to officially end the Nickel City 2020 club volleyball season, due to Covid – 19. We held on as long as we could, but as we all know this unprecedented event is going to keep us from resuming normalcy for quite some time.

We want you all to know we have begun the process of applying for refunds for the tournaments that were left on our schedule and for which we had paid. We assure everyone will be reimbursed for any and all tournament fees and expenses that would have been applied to our season from March 15, 2020 to the end date of each teams schedule.

Families will receive refunds in the same manner originally paid (ex. payments received by PayPal/Venmo will be refunded to same account, payments by cash/check will receive check refund by mail). If you prefer a different method of refund, please send an email as soon as possible and detail your preferred method of refund. We will do our best to accommodate each of you. We do ask for your patience as we have not yet received all refunds from tournament directors at this time. We do not, however, expect this to be drawn out too long. As soon as we can give you a definitive date, we will send another email. We just want you to know, we are on it and working to get this done expeditiously.

As an additional reminder, for any teams that were scheduled for future travel with overnight stays, please be sure to **cancel pending hotel reservations** as soon as possible. This primarily affects the 17N team who had tournaments scheduled in Ocean City and Pittsburgh (group hotel information is listed [HERE](#)).

Finally, we want to take this opportunity to THANK YOU all from the bottom of our hearts for choosing Nickel City as the volleyball training program for your daughter. We are an extremely committed and knowledgeable group of coaches, who devoted to improving and showcasing each one of your daughter's talents! Our coaching staff has been in close contact with us throughout this time, and all were sincerely hoping we could salvage some part of our season. We informed the staff this weekend we would have to officially end our 2020 training and competitions, they were all extremely sad, to say the least!

Please reach out with any specific questions or concerns. We are here to help with anything in the scope of Nickel City Volleyball.

Please stay safe and healthy! We look forward to the next time we can all come together again to celebrate our great sport and our amazing young women.

Sincerely,

Deborah Matos (“Coach”) – Club Director
Ifeoma Ifedigbo (“Iffie”) – Club Administrator